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## **Coronavirus Update**

23/3/2020

By now we are all aware of the evolving nature of the current COVID-19 pandemic. Purecab would like to inform all dealers and customers that our priority will be to safeguard the wellbeing of our employees while attempting to continue business as usual in the meantime.

We believe our role in providing safety for Australian farmers is as crucial now as it has ever been. Australian farmers must continue to operate and supply for our country as well as their families, so we want to be there to support our farmers throughout this time.

At this time Purecab remains available to answer all email/ online enquiries and phone calls. We will endeavour to maintain this communication, however, with the prospects of having to operate business remotely, this may change. We want to assure all dealers that our email accounts will remain active regardless.

At the time of writing this letter, there has been no substantial changes to our operating procedures. However, we would request that customers who have filters that require recharging consider the implications of freight delays and potential business closures. It may be in the best interest of our customers to purchase a new filter as they have a much faster turnaround. If filters are sent for recharge, we cannot guarantee that we will be available to receive the filters by the time they reach our warehouse.

In the event of any business closure, we shall notify all dealers and outline any processes going forward.

Kind Regards,

James Eckermann